



Solar for Everyone. www.plugandplaysolarkits.com

Shipping Policy

Plug and Play Solar primarily uses FedEx Ground and FedEx Freight for shipping. Please allow 1 to 3 weeks for delivery. You will be notified by email when your package will be shipped, and notified of carrier that will be used. We request a signature delivery to prevent delivery in adverse conditions where the merchandise could become damaged. Also signature deliveries prevent theft as the merchandise is not left unattended. Should a signature delivery not be requested we at Plug and Play Solar must then rely on the shipping company's delivery confirmation and tracking numbers. In the event the customer requests a non-signature delivery Plug and Play Solar will not take responsibility for missing packages nor will we grant refunds or replacements for any Acts of Nature. You the customer will then need to file for a claim directly with the shipping company.